Connor Foley

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Professional Summary

IT hands on experience in technical support, computer maintenance, and LMS administration across higher education and K-12 environments. Certifications in Computer Maintenance, Networking, and Microsoft Office, with beginner coursework in Python. Proven ability to communicate effectively with end users, resolve issues efficiently, and assist technology operations.

Education

South Plains College
Associate of Science in General Studies. *August 2026*
Relevant Coursework: Computer Science (Python)

Lubbock Cooper High School
High School Diploma. *May 2024*

Experience

Pet Sitter & Dog Walker | September 2026 – Present
Independent Pet Care Provider via Rover | *Lubbock, TX* | Rover profile

- Care for dogs and cats through walks, drop-in visits, and house sitting.
- Follow owner instructions for feeding, fresh water, cleanup, playtime, and pet safety.
- Send photos and updates to owners and coordinate care around each pet's routine.

Student Assistant 1/2/25 – 10/15/25
Texas Tech University, TTU Online

- Managed and resolved technical support tickets related to Canvas and Blackboard, which is the university's learning management system.
- Collaborated with instructional technologists to troubleshoot issues and improve the faculty user experience.

Technology Support Technician 2022 – 2024
Lubbock Cooper Independent School District

- Performed computer maintenance and troubleshooting across district devices mainly including Ipads, MacOS, and Windows PC's.
- Supported faculty and students with technology needs through direct, hands-on assistance.

Ranch Hand 2021 – 2021
Private Property *Lubbock, TX*

- Managed property maintenance, equipment upkeep, and animal care.

Skills

Technical: Hardware Troubleshooting, Computer Maintenance, Networking, Canvas and Blackboard LMS, Microsoft Office, Python
Professional: Technical Support, End-User Communication, Customer Service

Certifications

- Computer Maintenance
- Networking
- Microsoft Office